



Merchandise Return/Exchange Form

Thank you for your purchase. At **Just Sweatshirts**, customer satisfaction is our priority and we are committed to providing the highest quality apparel. Each item is handcrafted with exacting standards and care which will provide many years of "Wearability".

If you are unhappy with your purchase, you may return it within 30 days of the invoice date for a refund or exchange. To receive full credit, your purchase must be returned with shipping pre-paid, and all items must be in "new" condition (all tags and labels must be attached). Items which have been worn or washed will not be refunded. Items ordered with any FREE SHIPPING offer will be subject to a 15% re-stocking charge.

Please follow the following steps:

1. Call or email us to obtain a Return Authorization Number (RA#) and complete the form below

2. Name: _____ Date: _____

Order #: _____ RA#: _____

I would like a **refund**

I require an **exchange**

Style / Color / Size of Return

Style / Color / Size Required (for exchange)

Total number of items being returned: _____

Reason for return:

3. Pack your order, including this form, and return to:

**Just Sweatshirts Returns
98 Goldenview Court
Maple, ON L6A0C7**

4. **For Exchanges Only:**

A return shipping charge of \$11.95 will apply. We will contact you to collect payment information.

For Office Use Only:

Date Received	
Number of Items Received	
Date / Amount of Refund	

Please allow 4-6 weeks processing time